

Intake & Support

- Help to understand NDIS
- Professional advice
- Support to access NDIS
- Discussion to identify client's personal/ individual needs
- Advocacy
- Research

Plan Management

- Friendly, kind & caring
- Promotes a team approach
- Ensures prompt payment
- Personalised service plans
- Prioritizes accountability
- Statements provided on request
- Schedules regular reviews and feedback



Therapy & Psychosocial Support

- Counselling
- Therapeutic support
- Psychosocial Recovery Coach
- Community referrals
- Alternative therapies including meditation, reiki, yoga, nutrition

Community Care & Nursing

- Committed & purposeful
- Support to meet goal YOU identify
- Matches clients with personal workers
- Qualified personal workers including social workers, nurses, community services, disability

Support Coordination

- Friendly, helpful & approachable
- Supports regular reviews
- Adapts to changing needs, wants and accessible support services
- Connects client to a broad network of services
- Facilitates a deeper engagement with NDIS
- Links client to community activities